

Certificate of Compliance

This is to certify that

INFOTRONICS INTEGRATORS (I) PVT.LTD.

410, BHAWESHWAR COMPLEX, 31 KIROL RD, VIDHYAVIHAR (WEST), MUMBAI -400086, MAHARASHTRA, INDIA

has been independently assessed by QVA and is compliance with the requirement of the standard

ISO/IEC 20000-1:2018

Information technology -- Service management -- Part 1: Service management system requirements

For the following scope of activities

PROVIDING IT AND ITES SERVICES

Certificate Number: QVA-IIPL-241442120000

To verify this certificate please visit at www.gaafs.us

Date of Certification Issuance Date 1st Surveillance Due 2nd Surveillance Due Re-Certificate Due 09TH March 2024 09TH March 2024 08TH March 2025 08TH March 2026 08TH March 2027



Authorized Signatory





QVA Certification

CAB Address : Maryland Avenue, SW Washington, D.C. 20202 Validity of this certificate is subject to annual surveillance audits to be done successfully This certificate is the property of QVA Certification and shall be returned immediately on request QVA Certification is an independent Systems Products and Personal assessment Body, QVA Certification is a accredited by GAAFS.US